



# Trailburner



## Top Performer

Ralph Bolado

(Lackland AFB, TX)



Ralph Bolado has been with the IAAFA contract as an A&P mechanic since 2003, he joined the Trailboss team in Nov 2012. At Lackland AFB he maintains training aids, aircraft system mock ups, and trainer airframes; some so old and antiquated they no longer have technical data available...yet he manages to keep everything in good working order. Ralph is also the Engine Manager for all assigned aircraft engines, regardless if installed on airframes or in the student labs. Upon being hired by Trailboss he also assumed the duties of Quality Control; a position he had never held before. As a testament to his meticulous attention to detail, when challenged with the 2014 Unit Compliance Inspection, every aspect of the Quality Control program was met "spot on" with zero errors!

While Ralph's primary job is to maintain trainers, he never hesitates to help his fellow worker. Most recently in his off-duty hours, he joined a small team of other maintenance professionals to facilitate the installation of air conditioning units and generators for transport vehicles used on another of Trailboss's contract. Putting his aircraft repair and automotive skills to work, he helped install over thirty roof top air conditioners and thirteen 10KW diesel generators and even repaired the roof top of a bus damaged in an accident. The end result of his repair work and the installations were truly the work of a professional. The damaged bus, along with all the newly modified buses, are now in service due to Mr Bolado's exemplary efforts.

Ralph was born and raised in San Antonio Texas. He enlisted in the Air Force in 1968 right out of high school and after basic training here at Lackland AFB, his first assignment was to Viet Nam. As an aircraft mechanic / crew chief, he worked on various airframes such as C-54's, T-28, C-118's and C-141's. After numerous assignments throughout his career, his final orders brought him back to where it all began here at Lackland AFB. Ralph retired from USAF active duty service in 1989 as an Air Force Military Training Instructor (MTI) graduating countless young men and woman from basic training. He has been married to his lovely wife Mary for 44 years. Together they have three children and three grandchildren. Ralph has many interests but the one that stands out the most is his passion for cars, especially classics and hotrods.

It is easy to say Ralph is a valuable asset to any team; he is a genuine nice guy that gives his all in what he does and brings praise to the Trailboss team. We all thank you so very much for all that you do!!!!

~Javier Nagore, Project Manager  
Lackland AFB, TX

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If you have ideas or input for the Trailburner, please e-mail Ca'Trena Kendrick at [ckendrick@trailboss.biz](mailto:ckendrick@trailboss.biz)

# Top Performers

Patricia Allen, Inge Barker, & Sunday Davis

(Multi Function Support Services (MFSS) Panama City, FL)

**Projects worked on with Trailboss:**

Multi Function Support Services (MFSS) Panama City, FL

**Current Position:** Custodian

**Contributions to Trailboss Success:** Acknowledgement from client of a job well done. He indicates they are extremely professional and polite and represent your company with pride and integrity. ..Although the type of work they perform is far from glorious, it is evident that they each take pride in thier work as they deftly maneuver through the spaces in such a way as to not create a distraction while ensuring that they have completed their tasks efficiently and flawlessly”.



**Patricia Allen**

Trailboss Employee since 2012  
Contract Employee since 2006



**Inge Barker**

(picture not available)

Trailboss Employee since 2012  
Contract Employee since 1992



**Sunday Davis**

Trailboss Employee since 2012  
Contact Employee since 1996



# Trailboss International News

## Trailboss Awarded FOL-BOS Curacao Contract!

We are proud to announce that on August 19, 2014, United States Air Forces Southern (USAFSOUTH), the designated air component of US Southern Command (USSOUTHCOM), awarded Trailboss/KSS a contract to provide base operations support (BOS) at forward operating location (FOL) Curacao for permanently assigned personnel and equipment, and facilities support.

With the award in mid August, full operations began on November 1, 2014.

To all of our new employees at FOL-BOS Curacao: Welcome to the Trailboss Team!

~Al Martina

Senior VP of Marketing, Henderson, NV



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...FOL-BOS Curacao:  
Welcome to the  
Trailboss Team!

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## Curacao Fun Facts:

**Capital City:** Willemstad (140,000 population)

**Curacao Population:** 146,836 (2013 estimate)

**Currency:** Netherlands Antillean Guilder

**Language:** Papiamentu (a Spanish-Portuguese-Dutch-English dialect)



# Trailboss Programs

## Veteran's Program

Recently Trailboss successfully embarked on a Veteran's Program to employ Veterans as Detention/Transportation Officers on our contract in South Texas. Why the Veteran's Program? This has been a question presented and asked numerous times over the last few weeks. As a Site Manager the answer is simple..... But before I am able to present my perspective/response one must first understand the demand and need for such a program; not from the perspective of an employer or a site manager, but from a veteran.

The fact of the matter is that I myself am not a veteran but have numerous friends and family members that are. As my friends and family return from their tour(s) of duty from serving our country they have shared many of the following questions they continuously face:

- How am I going to support/provide for my family after military life?
- How will all the knowledge and skills that I have acquired assist me after military life?
- Where will I need to turn to ensure a good stable job without having to leave my hometown again?
- Why have I been unemployed for so long?

And the list goes on.

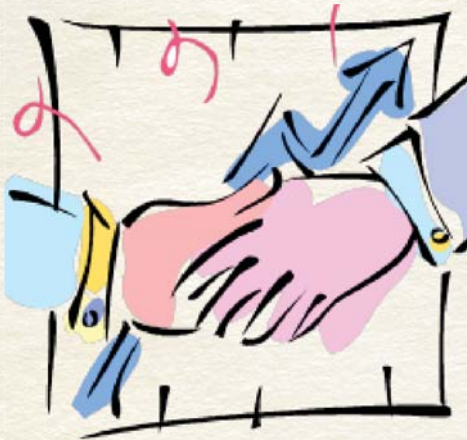
Having the Veteran's Program will assist so many of our former military personnel to get their lives back now that they are in the civilian world. Our Veterans have been in charge of millions of dollars of sophisticated equipment during their military service and understood the responsibility that had been imposed on them. They now are eager to apply these qualities within the civilian job force in order to become an asset to their employer, but most of all our proud Veterans were entrusted with defending our nation and this cannot, nor will not, ever be taken lightly.

The Veteran's Program is a necessity for our military personnel.

~Guadalupe Barajas, Jr.  
Assistant Program Manager, San Benito, TX



# Trailboss Programs



## Trailboss ICE Contract

In the past year, our Trailboss ICE Contract made a turn for the BEST. I have pondered on all the issues our contract has encountered and in essence it has led me to appreciate all of our staff's team effort, initiative and dedication to operating the contract.

Our operation has gone from a "crazy operation" as some of our Supervisors describe the initial days of the startup, to a well-organized and team oriented environment. In discussions with our Supervisors,

they believe our issue was resolved last year, which drastically improved our communication as a team, and united all 4 hubs. Supervisors believe that the management structure has strengthened because of the continued support.

Our daily operation consists of our Officers being tasked to meet every day mission requirements requested by ICE. In speaking to our Staff, they have communicated nothing but appreciation for the vehicles provided and the ability to work in a relaxed environment without any uncertainty. Our team size has grown to allow us to provide a more stable support to ICE missions.

Overall, our ICE operation has improved and I am very pleased to say that our team has overcome all issues encountered which have only strengthened us to succeed. I believe that this contract has succeeded due to the team desire to accomplish the same goal. I have always believed and instilled in my staff "A TEAM with the same goal in mind will always exceed expectations".

~Nellie Zavala  
Program Manager, Pearsall, TX

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## Going Green

How do you receive your pay stub? Trailboss is committed to ensuring a sustainable future for all by becoming as green as possible. If you receive your pay stubs and direct deposit notice via email consider turning off the duplicate stubs being mailed to your home or work site for pick up. It is easy to do, simply send an email to [accounting@trailboss.biz](mailto:accounting@trailboss.biz) requesting the secondary mailing be turned off and include your name, work location and a short sentence stating you no longer wish to receive duplicate pay stubs. The payroll department will flip that switch and our company will move forward towards a greener and more sustainable company and that benefits everyone.

~Rosemary Havey  
Human Resource Assistant



# Trailboss Anniversaries

## In recognition of service with Trailboss Enterprises

On September 13, 2014 Claudia Sawyer, Compliance Officer, celebrated her 10-year anniversary with Trailboss Enterprises. In recognition she received the coveted 10-year milestone necklace. Congratulations Claudia!!



Then...



And now...

## Welcome New Hires!

Narcisco Adorno-Torres  
Achilles Avendano  
Guadalupe Cabriales  
David Casas  
Aldo Cordova  
Israel Cortez  
Lorenzo Dominquez  
Jose Espinoza  
Aaron Fetz  
Kirk Fisher  
Pablo Flores  
David Fries  
Timoteo Garcia  
Patricio Garza  
Ricardo Gomez  
Rosbel Gonzalez

Jose C. Gonzalez  
Jose Gutierrez  
Luis Ham-Basurto  
Christopher Herrod  
Susan Houser  
Gilbert Iruegas Jr.  
Angela Jefferson  
David Jones  
Donna Krueger  
Angel Lopez  
Guadalupe Mendiola  
Chadd Nelson  
Anthony Nieto  
Ricardo Noriega  
Marbella Perez  
Khieno Phidd

Raquel Ramones  
Seth Rindo  
Juan Rocha Jr.  
John Rowland  
Agustin Saldana  
Armando Saldana  
Graciela Saldana  
Raul Sierra  
Rafael Silva  
Mark Skelly  
Leo Urban  
Luis Vasquez  
Rosa Vela  
Vincent Watts

WELCOME

# Trailboss Safety Corner

## Transportation Safety

City driving presents a different set of hazards compared to rural highway driving, especially when driving a large Bus or 15 passenger van. The high speeds of highway driving coupled with the potential for driver road trance and distractions are extremely dangerous. On the other hand, driving in the city calls for an increased focus on the rapidly changing driving behaviors of other drivers, as well as varying roadways, traffic signals and traffic patterns. Professional Commercial motor vehicle (CMV) drivers face many challenges during their daily schedule, so they practice the following precautions every time they get behind the wheel.

- Conduct a pre-trip inspection of the vehicle and cargo.
- Plan your trip route and check for road construction projects before leaving.
- Use safe driving techniques, including avoidance of in-cab distractions and loss of focus on the road.
- Maintain appropriate speed and space, keeping the three-second rule in good weather at speeds below 45 mph, and do not tailgate.
- Do not run yellow signal lights and always stop for red lights.
- Pay close attention when making turns to avoid other vehicles, pedestrians and cyclists in blind spots.
- Avoid backing whenever possible. Use a ground guide if you must back, and always check behind the vehicle for any obstacles.
- If your vehicle breaks down, turn on the emergency flashers and put on safety vest before deploying emergency warning triangles.
- Pay attention to railroad crossing signals, remembering to slow down, look and listen for trains.

By practicing common sense driving habits, Professional CMV drivers and their passengers reach their destinations safely.

~Ricky Carns  
Programs Manager, Anchorage AK



# *New Faces for Trailboss*



**Kyle Heusser**  
(Accounting Clerk Intern - Anchorage, AK)

Kyle has been working for Trailboss since June 2014. He is a home grown Alaskan that recently received his A.A.S. in Accounting from UAA. He spends most of his weekends with friends at his family's cabin at Biglake fishing and jet-skiing. When he's not on a lake he on a bike, longboard or a computer.



**Andy Siebert**  
(Accounting Clerk Intern - Anchorage, AK)

Andy has been working for Trailboss since June 2014. He came to Alaska while in the military stationed at Fort Richardson and after spending 8 years in the Army, decided to make Alaska his home. He spent 15 years with the Alaska Railroad Corporation starting as a track laborer and ending his stay in the Human Resources Department. Most recently he attended Alaska Pacific University and graduated with an AA degree in Accounting.



**Russell Jansen**  
(Regional Human Resources Manager - San Benito, TX)

Russ is a native of Utah but has lived in California, Idaho, Missouri and Spain. His Spanish is rusty but getting better fast - "speak in Spanish around me and my ears prick up so I can get better". Russ graduated Utah State University and started his career as an engineer, then went into production (manufacturing) and spent 25+ years in Human Resources. He has worked in defense aerospace, mining, chemical manufacturing, and refining. Russ has five children - two still at home with 10.5 grandchildren. Russ' loves in life are his children, grandchildren, automobiles, and their dogs. His personal philosophy - The bumps in the road are momentary and do not affect the overall blessings of life.



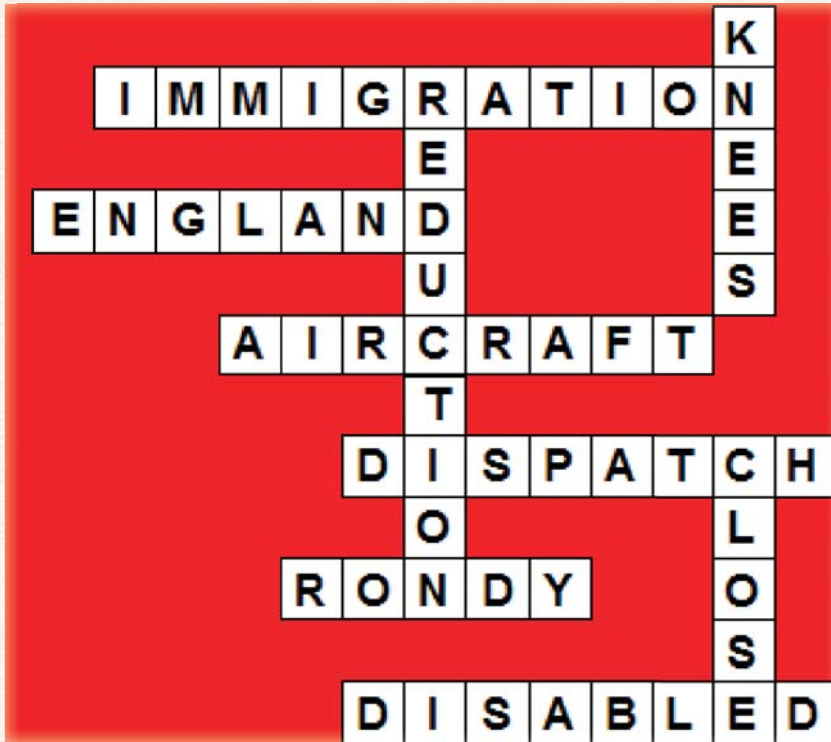
**Susan Houser**  
(Administrative Assistant - Anchorage, AK)

Susan has been working for Trailboss since September 2014. She is a lifelong Alaskan resident, born in Wyandotte, Michigan. "I am proud to say that I come from a long line of military service members, with my eldest son being a Staff Sergeant in the Alaska Army National Guard". She has two grown sons, one daughter-in-law, and a five year old grandson. In her spare time she enjoys sewing, crocheting, reading, and her Chihuahua/ Yorkshire Terrier puppy, Molly.

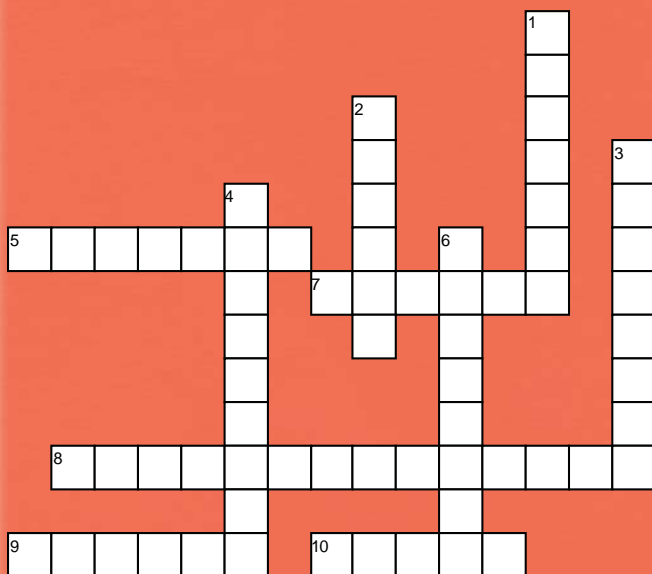


# Crossword Puzzle

January/February Solutions!



## Crossword of the Month



www.CrosswordWeaver.com

### ACROSS

5 Being prepared to \_\_\_\_\_ to the emergency is half the battle

7 Safe behavior means taking \_\_\_\_\_ guidelines and practices seriously

8 Commitment means taking \_\_\_\_\_ for making your worksite, home, or recreational facility a safe place to be

9 Javi did a Cross-Tell on \_\_\_\_\_ boom lifts

10 A safe attitude means staying \_\_\_\_\_ and focused on the job at hand

### DOWN

1 The Cross-Tell Program is a medium for Project Managers to relate \_\_\_\_\_, safety, or work related challenges that have the potential to affect other similar contracts or missions

2 The combined efforts of Billy Bell & Cory Nims resulted in an unheard of 0% error rate on the \_\_\_\_\_ Annual Inventory.

3 Having your \_\_\_\_\_ stolen is an absolute financial nightmare

4 Hazmat Annual \_\_\_\_\_ Reconciliation and Evaluation (HM-AIRE)

6 The ABC's of Safety - Attitude, \_\_\_\_\_, Commitment



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**“We’re here for business or we have no business here.”**